



Interact IP PBX

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Overview

When looking to enhance your business image or reduce telecommunications expenses, look no further than the Interact IP-PBX solution. Easily deployed with VoIP or SIP network connectivity, the ability to connect multiple extensions, and advanced call handling features, the Interact IP-PBX provides a robust and economical solution to enhance your company's communication efficiency.

While some IP-PBX solutions on the market today claim to offer the ability to operate in both TDM and SIP environments via the purchase of an upgrade path, the Interact IP-PBX can offer you the flexibility of migrating from TDM to SIP over time, or start with an entirely pure SIP solution at inception. Based on the linux operating System and written in VoiceXML/CCXML, an open source standard, the Interact IP-PBX offers scalability, reliability and flexibility with easy installation and use. By eliminating the need for staff dedicated to telecommunications equipment and infrastructure, the Interact IP-PBX can significantly reduce operating costs. Our IP-PBX is just another server on your existing LAN/WAN network in place today, a company's existing network staff and IT personnel would be utilized to manage and maintain the system as they do all other network systems in your organization.

In today's slowing economy as organizations are looking to reduce costs and improve business efficiencies, implementing the Interact IP-PBX in a pure SIP environment can greatly reduce or eliminate monthly costs accrued from local and long distance providers affiliated with TDM or PSTN. Keeping in touch with your remote or branch offices is easy with Interact IP-PBX, because voice traffic will reside on the same network as your data, your organization can stay connected at no additional cost. The Interact IP-PBX will not only reduce your company expenditures, but also increase productivity and result in a quick ROI for your business.

Unlike conventional phone systems, the Interact IP-PBX offers the advantage of reaching staff at any branch office instantaneously and can enhance your company's image by providing your customers with the convenience of making one simple local call to reach anyone in your organization. Why implement an inefficient traditional phone system when Interact IP-PBX can provide you with a cost effective solution with sophisticated features such as:

Interact IP-PBX Features and Functionality

- ✓ Auto Attendant Operator
- ✓ Full featured Voice Mail
- ✓ Web Access to Voice Mail audio messages
- ✓ Voice Mail Notification via email, SMS, message light, etc
- ✓ Call Hold
- ✓ Blind Call Transfer
- ✓ Attended Call Transfer
- ✓ Music on Hold
- ✓ Do Not Disturb
- ✓ Intercom Broadcast
- ✓ Extremely Flexible Dial Plans and Call Routing
- ✓ Customizable Call Control via CCXML
- ✓ Customizable Advanced IVR functionality via VoiceXML
- ✓ Support for Linksys and Polycom IP Phones
- ✓ Support for:
 - SIP Trunking and SIP Gateways
 - G.711, G.729 and G.726 codecs
- ✓ Simple integration into Interact's conferencing solution

Interact Incorporated is an innovative software company dedicated to developing high performance communication solutions for enterprises and operators worldwide. From custom IVR applications for SIP and VoIP environments, to billing and rating solutions for operators worldwide, Interact is equipped to provide cutting-edge products and solutions to customers across the globe.

With the ability to supply extremely short time-to-market solutions accommodating both entry-level and central office class models, Interact builds every solution on an open, distributed, and modular architecture which is deployable on a variety of hardware platforms.

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