Invigorate: Joined Accounts

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Increase Subscriber Loyalty and Generate Higher Revenues with Joined Accounts

In today's competitive market, it's imperative that operators are able to quickly deploy new and innovative telecom services to stay ahead of industry trends. Keeping in line with Interact's ongoing commitment to innovation and feature enhancements to our award winning product lines, Interact introduces Joined Account rating.

With robust balance management features, subscribers can share and allocate balances among multiple members or devices under one single 'Joined Account', with the ability to assign and share units for voice, data, SMS, or any combination of services. With Joined Accounts, the Administrative account holder can set limits to sub-accounts, as well as allow personal funds and partitions to be used when account balances are expended for risk-free balance sharing and bill-shock prevention. The built in cost controls of Invigorate's Joined Account rating ensure stronger customer satisfaction and trust, lowering customer care center activity and overall operating costs.

Give your subscribers what they want, and enjoy higher customer satisfaction and retention with Joined Account rating by Invigorate. Invigorate's Joined Account rating gives subscribers the peace of mind and increased ability to communicate whenever the need arises by providing a cost effective alternative to keep families, friends, and businesses connected.

Key Joined Account Features

- Provides a secure and cost saving option for family, friends, and businesses looking to consolidate bills and reduce expenses
- Administrative account can add multiple members or devices under one single "Joined Account"
- Members can call each other for free or reduced rates
- Ability to purchase one or more contracts to assign to sub-accounts. Contracts have pools of units that are shared by all account members
- Administrative account can set limits on account members so that a sub-account can't use all the contract
- Ability for account members to setup/enable notifications for low/expended balances minutes
- Members can use personal funds and partitions when partitions are expended, so the administrative account holder never has to worry about sub-accounts running up a bill after contract allowances are expended
- Notifications sent for key account actions, low/expended balances, and reached member limits

Operator Benefits

- Enjoy higher customer satisfaction and retention by offering families and businesses a cost effective way to communicate
- Reduce customer care calls related to unexpected expended balances by providing families and businesses with risk-free balance sharing
- Ability to combine postpaid Administrative account with pre-paid sub-accounts

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