

Real-Time Billing and Rating System

prepaid, post-paid, or convergent networks

rate voice, data, and content

Invigorate real-time convergent billing system is engineered to meet the specific needs of operators in today's competitive environment, as well as deliver:

Whether you're an operator looking to use a real-time billing and rating system in prepaid, post-paid, or convergent networks to rate voice, data, and content, or wanting to deploy exciting and advanced marketing campaigns in a timely manner, Interact has an Invigorate Billing and Rating platform for you.

Real-Time Rating and Discounting

Whether a transaction is voice or data-based, simultaneous voice and data usage, prepaid or post-paid, Invigorate is designed to efficiently perform explicit operator-defined rating instructions, and includes robust rating features such as offers, promotions, bundles, and "joined account" rating, a low Total Cost of Ownership.

Bill Shock Prevention

Invigorate's unique event routing capabilities allow operators to send personalized notifications to their subscribers in real-time for usage notifications, as well as call diversions, call capping, and real-time account replenishment to negate bill shock.

Rate Management

Invigorate allows operators to easily create sophisticated charging and discounting models through a Graphical User Interface. Rate packages can easily be uploaded and verified in a testing environment before being deployed to a live environment.

Subscriber Management

Invigorate's Customer Care web portal allows customer service representatives to view all subscriber account history, as well as modify subscriber account details, adjust balances, view usage and recharge history, while the subscriber self-care portal allows subscribers to manage and update their accounts.

Invigorate enables service providers to quickly package, promote, and discount cutting edge services based upon customer-unique preferences, while simultaneously encouraging the use of additional revenue-generating applications.



Connect with us:

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solutions and services for you

Interact Solutions

Invigorate Charging Portfolio:

Invigorate charging portfolio is engineered to meet the specific needs of operators in today's competitive environment.

For prepaid, post-paid, convergent networks, rate voice, data, and content.

- Real-Time Rating and Discounting
- Bill Shock Prevention
- Adjunct Rating
- Voucher Solution
- Payment Solutions
- Intelligent Peripherals

SPOT Media Platform:

Our SPOT Media Platform enables you to develop cutting edge communications applications. The SPOT Media Platform is cloud ready and can be hosted in our cloud or your cloud.

VXML 2.1 / CCXML Compliant - Port your existing applications.

Drag & Drop Service Creation - High Quality and fast time to market.

JavaScript Development - Develop call flows using our scripting engine.

API's - Use the web development language you love

Adaptive Deployment - Our Cloud, Your Cloud, Server Solution

Great Technologies - IVR • Switching • ASR • TTS • Streaming • Conferencing

Protocols - SIP • Sigtran • SS7 • SMPP • H.263 Video

Custom Solutions

Let Interact create a customized IVR application for your organization, utilizing any of the advanced capabilities of Interact's SPOT Media Platform, such as:

- Custom Payment Solutions
- SMS Marketing Campaign
- Inbound/Outbound Surveys
- Click-to-Dial CRM Integration
- Conferencing
- Audio Streaming
- Cellular Location Based Services
- ...And More!



Interact Services

Let Interact take you from an idea, to full implementation. With a staff of amazing developers each experts in a different discipline we can accelerate your time to market.

We Listen - We start every project with a detailed discovery phase to make sure you get exactly what you are looking for.

Your Communications Development Team - We can augment your applications team allowing you to focus on your core business.

Joint Development - We can build your application together. Quicker time-to-market and an accelerated learning curve.

OEM Product Development - Need a complete solution or just a component. We do the work and you take the credit.

Challenge Us - "Yes We Can" we thrive on developing products that challenge the status quo.

We provide: VXML, CCXML, IVR, Billing Augmentation and Intelligent Switching.

Why Choose Interact?

Interact enables you to develop cutting edge communications products that solve business problems.

Deployment Options: Our Cloud, Your Cloud...

Performance Based Platforms: Customized Applications for Best Client Results

Faster Time To Market: Strong Development Team

Worldwide Experience: Established in 1982, our systems have reached over 80 million end users in over 30 countries and counting.

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